

From overload to overview – how an utopia becomes reality¹

Trine Schifter Larsen, forskningssygeplejerske, cand. pæd. ant.1; Dorte Evaristi, klinisk sygeplejespecialist MHH.1; Lone Assafi, akademisk medarbejder, cand.negot.1; Signe Lindgård Andersen, ph.d. Studerende, cand. scient. anth.2

1. Ortopædkirurgisk Afdeling, Amager og Hvidovre Hospital

2. Klinisk forskningscenter, Amager og Hvidovre Hospital

Resume

This article is an ethnographic analysis of a daily gathering that care staff at an acute orthopedic department in Denmark facilitates every day 12 o'clock, hereby the name the '12 o'clock gathering'.

The 12 o'clock gathering has been developed as a part of an action research project that was designed to develop the working environment while strengthening professionalism. Based on the care staffs' experiences with undefined roles, daily negotiations and vague communication, the 12 o'clock gathering was a way to improve communication, cooperation and solving the core task.

This article explores how the 12 o'clock gathering is a mean to change by referring to the concept of 'relational coordination'. This concept offers an analysis of what makes the 12 o'clock gathering an event that the staff preserve and prioritize. The analysis suggests that the defined form of the gathering, are of great importance to social relationships and solving the core task.

¹ Artiklen er antaget efter fagfællebedømmelse i tidsskriftet 'Klinisk Sygepleje' med udgivelse efterår 2016.